



Benefits Guide



Powered by  ClaimChoice.

Welcome!

Welcome to your benefits program! Start saving time and money immediately by using the membership cards included with this booklet or downloading the WorkChoice Benefits mobile app.

Everything you need to know is included in this kit, the mobile app, or online at **workchoicemembers.com**. By taking a moment to familiarize yourself with these resources, you're more likely to take advantage of the tremendous savings your new membership offers!

If you have any questions or need assistance, please contact our Member Support Team at the number on your card Monday through Friday, 7:00 am to 7:00 pm and Saturday, 8:00 am to 5:00 pm Central Time.

We know you'll enjoy everything this program has to offer, but if for any reason you're not satisfied with your membership, please call the number on the back of your card so we can make it right.



Get the
WorkChoice™
App

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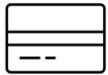
How To Access Your Benefits



Download the **Workchoice Benefits™** mobile app or register on **workchoicemembers.com**. To create an account, enter the Member ID and Group ID found on the front of your membership card. The email address used to register will become your login for the mobile app and web portal.



To use each benefit, read the benefit descriptions and follow the instructions enclosed in this booklet or on the Workchoice Benefits™ mobile app and web portal.



Keep your membership card or your mobile app handy at all times to access important phone numbers and websites to use your benefits.



If you have any questions on how to use your membership, call our Member Support Team at the number listed on your card for prompt, friendly assistance. Our offices are open Monday through Friday, 7:00 am to 7:00 pm and Saturday, 8:00 am to 5:00 pm Central



Choose well.

ClaimChoice

We believe in better. That's why we've worked together with your employer to create a customized plan that fits your needs. And it's why we're here for you, whenever you need support, to ensure your plan is working for you.

How to Use

Log on through the mobile app or web portal, select ClaimChoice Member Portal to learn more.

Access your information anytime, anywhere. Our member portal makes it easier to view coverage and claims, check balances, manage information, and find providers.



Your Prescription Benefit Plan through **ChoiceScripts**.

ChoiceScripts powered by Magellan Rx Management is your pharmacy benefit manager. ChoiceScripts is dedicated to giving you the best service and resources to help you and your family make better healthcare decisions.

All **WorkChoice** pharmacy plans cover ACA preventative medications with a zero-dollar copay. To find which drugs are covered, go to choicscripts.com/members, select "Formulary and Clinical Documents", then select "View the Accord Drug Search". Search for your medication. Medications tagged with the blue "AC/:" tag are covered. The categories of covered drugs are: Aspirin, Breast Cancer, Bowel Prep, Folic Acid, Fluoride Supplements, HIV PrEP, Iron Supplements, Contraceptives, Tobacco Cessation, High Cholesterol, Vaccines.

All WorkChoice plans also come with an Rx discount card that can be used at retail pharmacies for any uncovered medications.

How to Use

Log on through the mobile app or web portal, click on ChoiceScripts to:

- View prescription history
- Find a pharmacy
- Review your drug list
- Search the formulary to see if your medication is covered

Contact customer service 24/7 at **800.424.1674** with any questions about your prescription benefits.

Complimentary Benefits

Administered by **New Benefits**

The remainder of this booklet includes your Complimentary Benefits included in your WorkChoice Benefits program. These benefits are not insurance and are not intended to replace any insurance benefit program. We hope you and your family enjoy these additional benefits at no additional cost.

How to Use

Log on through the mobile app or web portal **workchoicemembers.com** to access these complimentary benefits.

Access your information anytime, anywhere. Our member portal makes it easier to view coverage and claims, check balances, manage information, and find providers.



Kindly Human

Whether your current challenge is personal or professional, Kindly Human's mental well-being platform connects you with individualized, accessible, and relatable Peer Support. You have access to a catalog of Peers, Peer Listeners, and other helpful resources providing 24/7 non-clinical support for navigating life stressors, such as financial, relationship, work, and health concerns. Most importantly, Kindly Human matches you with supportive peers who have similar life experiences and truly understand your unique situation.

- On-demand access to anonymous Peer Support 24/7
- Unlimited talk time each month with a trained Peer Listener
- Meaningful connections - processing everyday challenges with the security of experiential understanding
- Cultivated resources to support expansive care needs
- Includes the primary member and their dependents 18 years of age or older

How to Use

Log on through the mobile app or web portal to access Kindly Human. During account setup, you will select your topics of interest to match you with Peers who have similar backgrounds and experiences.

Each dependent must have their own email address and register with Kindly Human.

Browse Peers and their experiences and connect on-demand or at a scheduled time that works best for you.

Kindly Human does not provide mental health care, advice, diagnosis, or treatment, and is not available for those 17 and under. Kindly Human Peers are not licensed mental health care professionals and do not provide professionally licensed medical, therapeutic or any other kind of services to members. If you believe you are experiencing a medical emergency, call your doctor or 911 immediately.